



## DIRECT STORE DELIVERY (DSD) PROGRAM



C-STORES • PANTRY PROGRAMS • GHOST KITCHENS • FOOD TRUCKS

### BRING DISTRIBUTION TO YOUR DOOR:

- FREE SHIPPING
- NO MINIMUMS
- Competitive Drop Ship Prices
- No dock? No problem.  
Orders are Drop Shipped via UPS/FedEx
- Strategically Located Distribution Centers
- Items Available For Special Order
- Easy Payment Options (including invoice terms, credit card and Amazon pay)



### GETTING STARTED:

The Sweet Street DSD site is password protected.  
You must have an account to access it.

To setup a customer account please email [ussales@sweetstreet.com](mailto:ussales@sweetstreet.com)

- Include Your Name, Company Name, Address, Phone Number and Email Address
- Send a W-9 if you wish to setup an invoice-to-pay account

Sweet Street will setup your account, and reply to your email with login information.

Let the shopping begin!

Don't want to setup an account? No problem. Our wholesale products are also available for DSD delivery via [RocketDSD.com](http://RocketDSD.com) and [Amazon.com](http://Amazon.com).

# FAQ'S ABOUT OUR DSD PROGRAM

## SHIPPING:

Our Frozen shipments are delivered Tuesday through Friday, via UPS. We cannot ship these orders on Saturday, Sunday or Monday as frozen shipments can't be in transit over the weekend. We cannot ship outside of the Continental United States, to PO Boxes or APO addresses.

**Try something new at absolutely no risk to you.**

We're so confident in your success with Sweet Street that if you aren't satisfied with the sample you purchase, we will pick up the unused product and reimburse you 100%. Meanwhile, you'll increase your customers' satisfaction and your bottom line menuing something new from Sweet Street.



## SHIPPING COSTS AND OPTIONS:

### Standard Shipping: FREE

Orders will arrive in 5–10 business days (or less) from the day we receive your order. Orders received with longer transit locations than shipping days left in the week will be held for shipment the following Monday. Using Standard shipping, your package will arrive Tuesday through Friday and Saturday if possible.

**Express, Overnight and Saturday Delivery Shipping:** Available in select areas. Additional shipping rates are provided at checkout and based on the ship-to zip code.

## PAYMENT:

We accept all major credit cards, Paypal, Amazon Pay and can setup invoice terms.

## TRACKING:

When the shipping label is created you will receive an email with your tracking number.

### No Signature Required

UPS is authorized to leave all packages at the destination without signature which will insure that your product will not melt due to multiple delivery attempts.

### Getting Started

To setup a customer account please email [ussales@sweetstreet.com](mailto:ussales@sweetstreet.com), Include Your Name, Company Name, Address, Phone Number and Email Address.

## HOW DO WE DO IT?

We pack our frozen products in a cooler within a shipping box with enough dry ice to keep the contents frozen well into the evening of the delivery date. It is best to open the package immediately upon arrival and put your desserts in the freezer, until you are ready to enjoy them. Use gloves when handling dry ice.

**Fun Fact:** The temperature inside that box is about negative 110°F which is colder than your freezer by 100°.

## DRY ICE HANDLING:

**Do not touch the dry ice.** Dry ice temperature is extremely cold at -109.3°F (-78.5°C). Always handle dry ice with care and wear protective clothing or leather gloves. Keep dry ice away from children.

With gloved hands, or using an oven mitt or towel, remove the ice from the package and throw away. You can unwrap and leave it at room temperature in a well-ventilated area. It will sublime from a solid to a gas. Do not leave Dry Ice on a tiled or solid surface countertop as the extreme cold could crack it.

For more information, please contact your Sweet Street Rep.



722 Hiesters Lane, Reading, PA • 800.793.3897 • [www.sweetstreet.com](http://www.sweetstreet.com)  
©2020, Sweet Street Desserts. All rights reserved.

THE POWER OF GOOD FOOD SHARED™  
f t i p • SWEETSTREETOMG SWEETSTREET.COM